August 12, 2020

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza West, Southwest
Washington, D.C. 20260

Dear Postmaster General:

We write to follow up on the letter that was sent on August 6 to you regarding many serious concerns about operational changes that you have implemented since assuming the position of Postmaster General, which have worsened the crisis facing the Postal Service, and specifically have exacerbated a dramatic increase in delayed and undelivered mail impacting mail delivery times and quality of service for Americans. We wrote last week, and sadly, the letter sent today to the Oversight Committee is insufficient.

As you know, the United States Postal Service is a pillar of our American Democracy that is enshrined in the Constitution, which empowers Congress to “establish Post Offices and Post Roads.” The Postal Service provides critical services for the American people: delivering medicine to seniors, paychecks to workers, tax refunds to millions and absentee ballots to voters.

It is always essential that the Postal Service be able to deliver mail in a timely and effective manner. During the once-in-a-century health and economic crisis of COVID-19, the Postal Service's smooth functioning is a matter of life-or-death, and is critical for protecting lives, livelihoods and the life of our American Democracy.

The House is seriously concerned that you are implementing policies that accelerate the crisis at the Postal Service, including directing Post Offices to no longer treat all election mail as First Class. If implemented now, as the election approaches, this policy will cause further delays to election mail that will disenfranchise voters and put significant financial pressure on election jurisdictions. Because many states have traditionally allowed voters to request absentee ballot applications and absentee ballots within a few days of the election, it is essential that standard delivery times remain short and pricing remain consistent.

We also remain concerned about a significant operational restructuring, done without any apparent analysis and consultation, which will weaken the ability of the Postal Service to respond to local needs. These changes were made without sufficient consultation with Congress, and include reductions of overtime availability, restrictions on extra mail transportation trips, testing of new mail sorting and delivery policies at hundreds of Post Offices, and the reduction of the number and use of processing equipment at mail processing plants. These changes compound the operational and service delays that you have instituted.

During our meeting with Leader Schumer on August 5, you committed to greater transparency and accountability with the Congress and the American people regarding the changes that you have made, which directly reach into the lives of the American people. We remind you of your pledge to provide documentation of the operational changes that you have and are currently making, and of the Postal Services’ plan to successfully deliver election mail during the 2020 elections.

The Postal Service motto states, “Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds.” Let us keep the promise provided for in the Constitution to the American people.

We await your swift reply.

Sincerely,

Nancy Pelosi
Speaker of the House

CAROLYN B. MALONEY
Chair, Committee on Oversight
ZOE LOFGREN
Member of Congress

JAMES P. MCGOVERN
Member of Congress

FRANK PALLONE, JR.
Member of Congress

ADAM SMITH
Member of Congress

BENNIE G. THOMPSON
Member of Congress

JOHN YARMUTH
Member of Congress

PETE AGUILAR
Member of Congress

NANETTE DIAZ BARRAGÁN
Member of Congress

NITA LOWEY
Member of Congress

JERROLD NADLER
Member of Congress

ADAM SCHIFF
Member of Congress

MARK TAKANO
Member of Congress

NYDIA M. VELAZQUEZ
Member of Congress

ALMA ADAMS
Member of Congress

COLLIN ALLRED
Member of Congress

SANFORD D. BISHOP, JR.
Member of Congress
TJ COX
Member of Congress

ANGIE CRAIG
Member of Congress

DANNY K. DAVIS
Member of Congress

SUSAN DAVIS
Member of Congress

MADELEINE DEAN
Member of Congress

DIANA DEGETTE
Member of Congress

SUZAN DELBENE
Member of Congress

VAL DEMINGS
Member of Congress

MARK DESAULNIER
Member of Congress

LLOYD DOGGETT
Member of Congress

MIKE DOYLE
Member of Congress

ANNA G. ESHOO
Member of Congress

DWIGHT EVANS
Member of Congress

ABBY FINKENAUER
Member of Congress

LIZZIE FLETCHER
Member of Congress

BILL FOSTER
Member of Congress
JOHN GARAMENDI
Member of Congress

DEB HAALAND
Member of Congress

ALCEE L. HASTINGS
Member of Congress

JAHANA HAYES
Member of Congress

DENNY HECK
Member of Congress

BRIAN HIGGINS
Member of Congress

ELEANOR HOLMES NORTON
Member of Congress

JARED HUFFMAN
Member of Congress

SHELIA JACKSON LEE
Member of Congress

PRAMILA JAYAPAL
Member of Congress

MARCY KAPTUR
Member of Congress

ROBIN L. KELLY
Member of Congress

JOSEPH P. KENNEDY, III.
Member of Congress

DAN KILDEE
Member of Congress

DEREK KILMER
Member of Congress

ANDY KIM
Member of Congress
TOM O’HALLERAN  
Member of Congress

JIMMY PANETTA  
Member of Congress

BILL PASCRELL, JR.  
Member of Congress

ED PERLMUTTER  
Member of Congress

MARK POCAN  
Member of Congress

MIKE QUIGLEY  
Member of Congress

CEDRICK RICHMOND  
Member of Congress

HARLEY ROUDA  
Member of Congress

ILHAN OMAR  
Member of Congress

CHRIS PAPPAS  
Member of Congress

DONALD M. PAYNE, JR.  
Member of Congress

CHELLIE PINGREE  
Member of Congress

AYANNA PRESSLEY  
Member of Congress

DAVID PRICE  
Member of Congress

MAX ROSE  
Member of Congress

DUTCH RUPPERSBERGER  
Member of Congress
KATIE PORTER
Member of Congress

STACEY PLASKETT
Member of Congress

DEAN PHILLIPS
Member of Congress

LUCILLE ROYBAL-ALLARD
Member of Congress

RAUL RUIZ
Member of Congress

KIM SCHRIER, MD
Member of Congress